

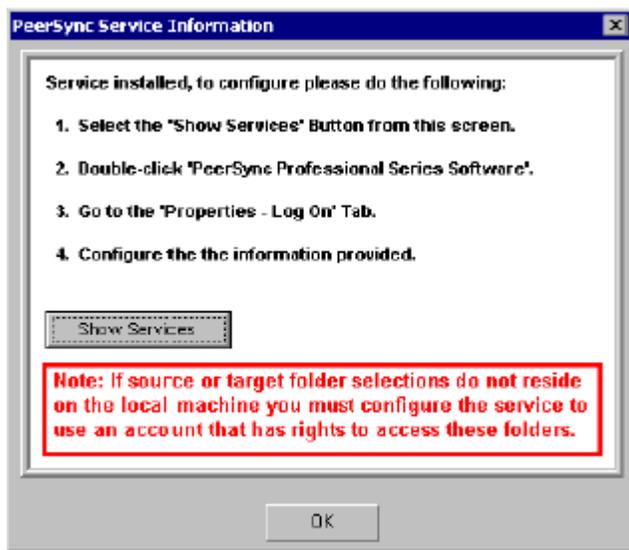
Goal:

This feature will allow you to run PeerSync automatically and independent of the Log-On User.

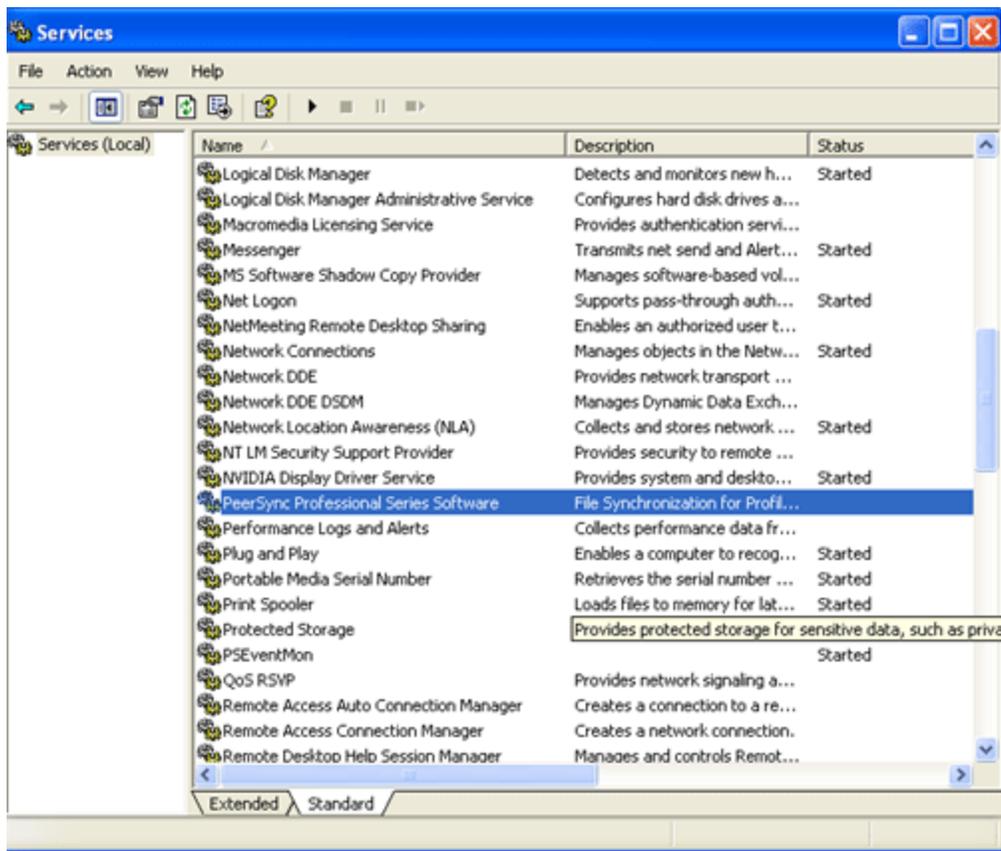
Preparation:

Complete PeerSync Profile settings.

1. Select *Install as an NT Service* in the *Startup Options* Screen. (make sure your left menu tree is set to *Advanced* not *Basic*)
2. The following window will open.



3. Click on the *Show Services* button which will open the *Services* Window.
4. Select "*PeerSync Professional Series Software.*" (see next page for Screenshot)
5. Right Click and choose *Properties*.
6. Click on the *Log-On* Tab. By default, the service is installed with the "Local System account." Therefore, it is recommended to use the "*Log On as:*" option*.



Caution: **If any of your Source or Target Folder Selections are not located on the local machine, then you will have to configure the service to "Log on as" which is an alternate (Domain Admin) account on your domain. This is so that the service has the rights to access the remote machines and/or devices. When settings up the Log On information, make sure you enter and confirm the password for the account. If you do not do this, the service may not run properly.*

Notes: If PeerSync is running as a Service it is advised to use *UNC paths* or the PeerSync Dynamic Network Drive Mapping and Unmapping feature instead of using mapped drives. This is due to the fact that mapped drives may not be understood when running as a service.

Troubleshooting the PeerSync Run as a Service feature

Q. I setup PeerSync to Run as a Service, but I am getting a lot of error messages in the log file or my Service does not start. (Messages like: "Access Denied"; "Could Not Copy"; "Connection Failure")

A¹ Step 1:

Make sure **PeerSync runs as an Application** and is able to connect to each Source and Target location and process files and folders as expected. If this is the case, the issue is with the logon user being used for the Service. (See below for troubleshooting)

A² Step 2: TESTING YOUR SERVICE LOG-ON CREDENTIALS

- **Your Log-On user** for the PeerSync Service is an *Administrator or Domain/Administrator* with enough rights to be able to access and modify your Source Folder and your Target Folder.
- **Your Password is correct** and has been retyped/confirmed.

Test the permissions by doing the following:

- a. Log onto your machine with the specified Admin account used for the PeerSync Service.
- b. Now open your Source Folder and your Target Folder through the Windows explorer Window and test the add, update, and delete options of each of the two folders to verify that the account has enough rights for PeerSync to replicate the data.

If you are still having issues with setting up PeerSync to run as a Service, please contact support@Peersoftware.com